

Dear Dino

I just wanted to give you an update on how I have found Lynnette's care at Lyndhurst.

Lynnette has improved quite substantially since she first arrived with you. I have found her care to be exemplary - when I fetch her for her outings, her hair is clean and she is nicely dressed. She looks well cared for, and seems to be much more chatty and far happier than she has been at any of the previous care homes she has stayed at. She has lost some weight and her memory and cognitive function has definitely improved

I cannot thank you and your staff enough for the wonderful care you are providing for Lynnette - she settled so quickly at the home and often tells me she does not want to be moved again which is a very good sign that she is very happy there

Best wishes

Judy Rocher

(Sister to Lynnette)